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Volkswagen Malaysia Cares for Car Owners with Cost-Effective Savings

- **Financial flexibility with 0% interest payment plan for aftersales**
- **20% service discount for VCP (Volkswagen Care Plus) members**
- **30% discount for Repair Packages**
- **No betterment cost for VIP (Volkswagen Insurance Plan)**

KUALA LUMPUR – Volkswagen Passenger Cars Malaysia (VPCM) has introduced several aftersales offers under its Volkswagen Cares initiative to ease the cost for car owners during these trying times. As a brand that always prioritises customers' safety and welfare, these cost-effective plans help Volkswagen car owners to keep the cost of ownership affordable whilst enhancing their ownership experience.

Financial Flexibility with 0% Interest Payment Plan for Aftersales

Owners can now rest easy about the cost of service and repairs with this easy and flexible payment plan. They can opt to spread out their bill over six or 12 months at 0% interest rate, so long as they use credit card as the payment method. Available at selected authorised Volkswagen service centres, owners are advised to check with their preferred dealer on the specific terms and conditions.

20% Service Discount for VCP (Volkswagen Care Plus) Members

VCP members will enjoy more savings with these offers and they are entitled to three 20% rebate vouchers for their maintenance service. The vouchers can be used from the fifth year of service and the following two services in the period of three years. Additionally, customers will enjoy two years free roadside assistance under VCP (terms and conditions apply).

30% Discount for Volkswagen Repair Packages

Every ringgit saved is a ringgit earned, and this is the basis of VPCM's Repair Packages offerings. Customers will enjoy 30% discount on selected Repair Packages when they repair their cars at authorised Volkswagen service centres. This is applicable for Volkswagen models older than 5 years.

Benefits of Volkswagen Insurance Plan (VIP)

The best things in life are free, and the Volkswagen Insurance Plan is no exception. There is no betterment cost for vehicles up to 10 years old, and policy holders will receive comprehensive coverage and various value-added services without having to pay any extra fee. Additionally, there is an agreed sum and insured value for vehicles up to 10 years old in the event of total



loss. Other VIP benefits include prioritised claim approval, windscreen replacement approval within two hours, roadside assistance with 24-hour emergency towing, and assurance that repair work is conducted at authorised Volkswagen body and paint centres in accordance to Volkswagen repair standards with only genuine parts used.

With all cost savings packages and convenient service offered by Volkswagen, customer satisfaction remains top of mind. Owners are also encouraged to participate in the Car Advisor survey which will be shared by their respective dealers after the completion of each service as a means for Volkswagen to continue improving its level of customer experience management.

For more information, please visit www.volkswagen.com.my

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About VPCM

Volkswagen Passenger Cars Malaysia (VPCM) is the official distributor of Volkswagen cars in Malaysia. With long-term business aspirations in the region VPCM's primary focus is on sales strategies through future products, strengthening the Volkswagen dealer network and service and parts availability. VPCM is managed by European automotive retail specialist, Porsche Holding Salzburg, is one of the largest and most successful automotive distributors in Europe. The Salzburg-based company was founded in 1947 and operates today in 26 markets in Western- and South-eastern Europe, China, and in Colombia and Chile in South America.
